

**Gloriana Johnson**  
**5950 Shannon Road**  
**Mesquite, Texas 75181**

January 8, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

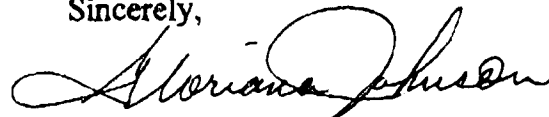
Dear Mr. Ashcroft:

I am writing you today to inform you of my opinion in regards to the Microsoft settlement that was reached on November 6. I feel this settlement is fair and reasonable, and I am a strong Microsoft supporter.

I believe Microsoft has accomplished a great deal in the last decade. Microsoft offers quality products to consumers at reasonable prices. Microsoft will now allow itself to be monitored by a technical oversight committee created by the settlement in order to ensure that Microsoft doesn't engage in any anti-competitive behavior. The technological boom we have experience is due to Microsoft for the most part. This company should not be punished for being successful at what they do.

I support the settlement and hope to see it in place soon. Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink that reads "Gloriana Johnson". The signature is fluid and cursive, with the first name "Gloriana" being more prominent and the last name "Johnson" following in a similar style.

Gloriana Johnson